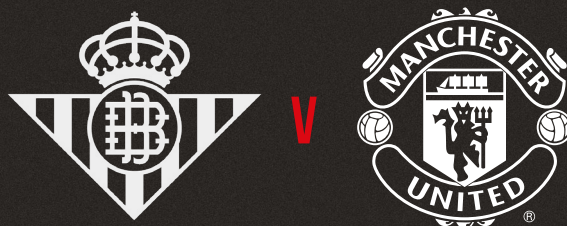




AWAY SUPPORTERS GUIDE

**EUROPA LEAGUE ROUND
ROUND 16**



DATE: THURSDAY 16TH MARCH 2023

KICK OFF TIME: 17:45 (GMT) / 18:45 (LOCAL TIME)

LOCATION: ESTADIO BENITO VILLAMARÍN, SEVILLE, SPAIN



OVERVIEW OF SPAIN

Spain has a population of 46.7m and is located in southwestern Europe. It occupies about 85 percent of the Iberian Peninsula, which it shares with its smaller neighbour Portugal. Spain's location at the crossroads of the Atlantic and the Mediterranean, Europe and Africa, has made it a key political and cultural bridge across five continents. Through exploration and conquest, Spain became a world power in the 16th century, and maintained a vast overseas empire until the 19th century.

Its modern history was marked by the bitter civil war of 1936-39, and the ensuing decades-long dictatorship of Francisco Franco. Since General Franco's death in 1975, Spain has made the transition to democracy, and built a modern economy.

The country's 17 regions have their own directly-elected authorities, but separatism remains a live issue in wealthy Catalonia in the north-east.

Spanish art, music, literature and cuisine have been influential worldwide, particularly in Western Europe and the Americas. As a reflection of its large cultural wealth, Spain has the world's fourth-largest number of World Heritage Sites (49) and is the world's second-most visited country.

OVERVIEW OF SEVILLE

The city of Seville (or Sevilla in Spanish) is the capital of the Spanish region and province of Andalusia and has about 700,000 inhabitants, making Seville the fourth largest city in Spain. Seville has the largest historic centre of Europe. The historic city centre of Seville offers many attractions, such as the Real Alcázar de Sevilla, the Seville Cathedral with the Giralda Tower and the Torre del Oro at the river.

This beautiful city is located on the Guadalquivir river. Thanks to the many historical highlights, Seville is seen by many people as the most beautiful city of Andalusia and Spain. Barrio de Triana, a district of Seville is seen as the birthplace of flamenco, the typical Spanish dance and music. Seville is famous for its Mudéjar architecture, which is a mix of Islamic and Catholic architectural styles. After the Catholics defeated the Moors, who had ruled over Seville for more than 500 years, they kept many beautiful buildings intact like the Alcazar Palace. Sometimes they gave it their own Catholic twist, like the cathedral with the Giralda.

The Seville harbour, located about 50 miles from the Atlantic Ocean, is the only river port in Spain.

OUR OPPOSITION

Full name:	Real Betis Balompié
Nickname(s):	Los Verdiblancos (The Green-and-Whites), Los Verderones (The Greens), Béticos Heliopolitanos (Heliopolitans), El Glorioso (The Glorious)
Founded:	1907 (as España Balompié)
Ground:	Estadio Benito Villamarín
Capacity:	60,720 (59,350 for this match)
President:	Ángel Haro García
Head Coach:	Manuel Pellegrini
League:	La Liga
Website:	www.realbetisbalompie.es

LANGUAGE

Spanish

CONTACTS AND COMMUNICATION

United Kingdom - Embassy

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EMERGENCY SERVICES

Pan-European Emergency Number:	112
Police	091 (national) 092 (municipal)
Fire	080
Ambulance	061
Country Code	34

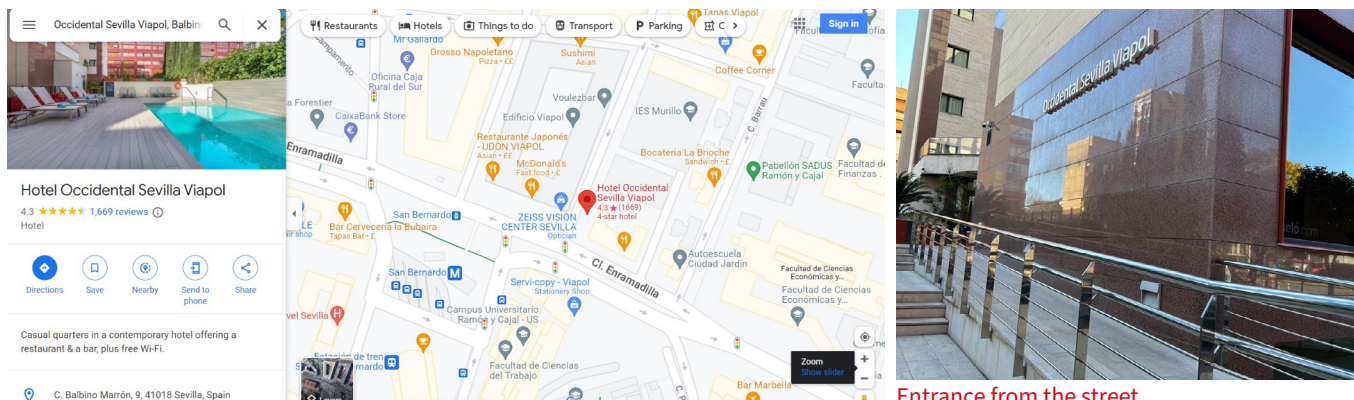
CURRENCY

Euro



MATCH TICKET COLLECTION POINT

Match tickets should be collected from the **Occidental Sevilla Viapol**, Balbino Marrón 41018, Sevilla. The access to the ticket collection point is via a separate entrance to the main hotel as pictured below.

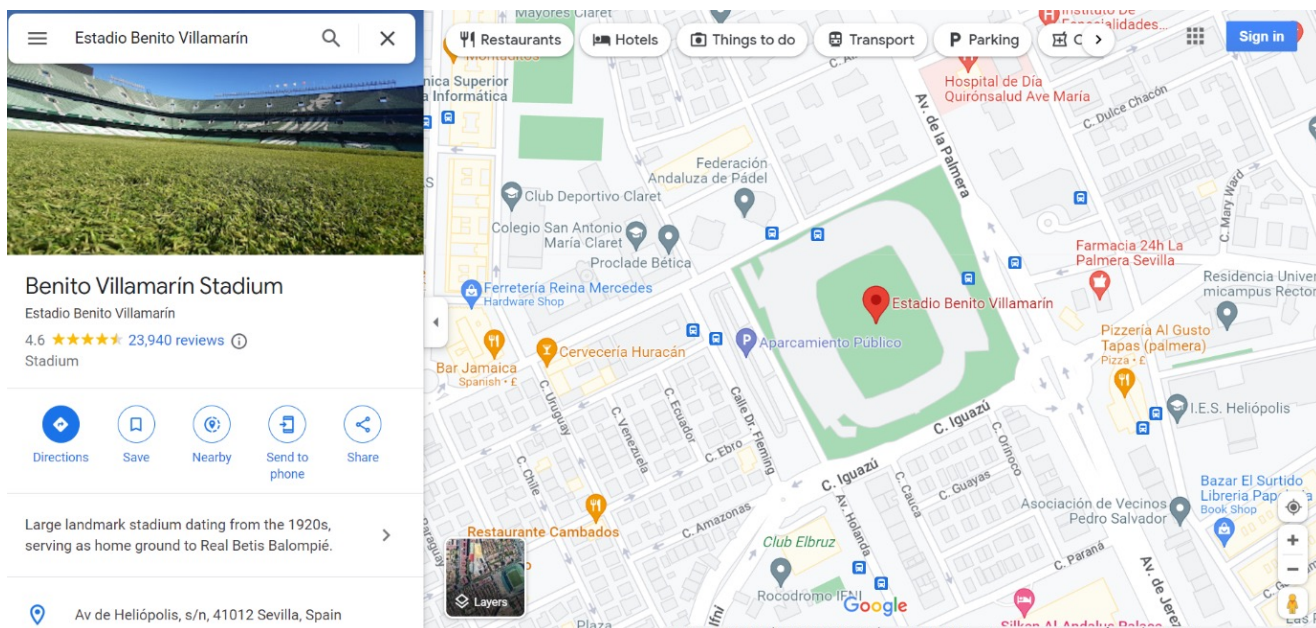


Entrance from the street

The collection desks will operate from 12:00 – 19:00 on Wednesday 15 March and 09:00 – 18:45 on matchday, Thursday 16 March (local times). Please arrive early to collect your ticket where possible.

GETTING TO THE STADIUM

Estadio Benito Villamarín, Av de Heliópolis, s/n, 41012 Sevilla, Spain



BY TRAIN

The train line that services the Estadio Benito Villamarín is San Bernardo on the C-1 light blue line.

BY TAXI

Fans can also use Cabify (download app Spanish Uber) to order taxis or Radio Taxi which is the largest provider in Seville Tel: 954 580 000

BY BUS

The following bus routes pass near the stadium: 03, 06, 37 M-132, M-134

BE WARY

Supporters should be wary of pickpockets in the Metrostations and city centre. We have been informed that organised gangs of pickpockets specifically target tourists in these areas.



SUGGESTED MEETING POINT

There is no official fan zone in Seville though visiting fans usually congregate around the Old Town and the waterfront.

ARRIVAL AT STADIUM

The local police have advised that all supporters arrive at the stadium from 4:45pm (local time), as the security checks at the entrance may take some time. Anyone not in the stadium by 6pm (local time) may be delayed in entering the stadium in time for kick-off.

ACCESSING THE STADIUM

Match Tickets: We have been allocated 2,847 tickets located in the Upper North East corner for this match. Only supporters with a valid match ticket will be admitted. Those with damaged or forged tickets, or people who have lost or had their ticket stolen will not be allowed access. Entry in to the stadium can be slow. There will be ticket checks and searches by the local stewards and police both in advance and entering the stadium.

There will be some Plexiglas in place for this match and views from the away section are shown below:



Please note that the seating bowl is extremely steep and care should be taken when moving to and from your seat.



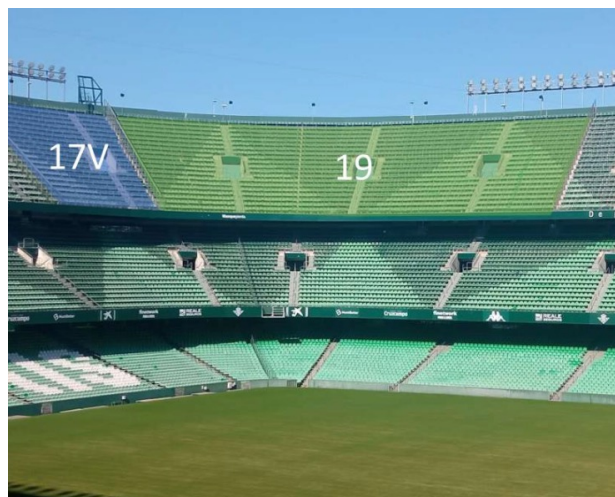
Steep steps in away end.

All supporters must have photo ID with them in order to gain entry to the stadium. Following fans feedback from the recent game in Barcelona, we have agreed with Real Betis that a clear photograph on your phone of your passport photo page is acceptable proof of identification. (Please note your actual passport is required for ticket collection)

Tickets are not transferable and cannot be used by any other supporter. Duplicate tickets will not be issued. Take care of your match ticket at all times.

Row numbers are clearly marked, please ensure that you sit in the seat that has been allocated to you.

Stadium Access: Manchester United fans are located in blocks A221, A223, A225 and A227. Access to these blocks is off **Calle Padre Garcia Tejero**. Entry for block A221 is via Entrance 17V. Entry for blocks A223, A225 and A227 is via entrance 19. Upon entry there are then c100 steps up to the seats. There is a lift available for supporters with disabilities preventing them from using the stairs.



Turnstiles open 2 hours before kick off at 16:45hrs (local time) and supporters are advised to arrive early for ticket and security checks prior to entering the stadium.



Local Police have stated that supporters will not be allowed in the stadium if:

- You do not have a valid match ticket
- You have been prohibited from attending sports events in the past
- You are visibly drunk or under the effect of narcotics
- You are found to be carrying prohibited items

MATCH PROGRAMME

There will not be a match programme on sale for visiting supporters

SMOKING

Smoking is not allowed within the stadium bowl.

FOOD AND DRINK

There are a small number of refreshment outlets available inside the stadium selling food and drink (no alcohol). Payment is available by card or cash (Euros).

LUGGAGE

There is no luggage drop off facility available. Souvenirs or any other items made from glass or porcelain will not be permitted into the stadium.

TOILETS

There is a good number of male and female toilets available in the away concourse.

The use of pyrotechnics, flares and smoke bombs is strictly prohibited and anyone found in possession of or being associated to these items faces arrest.

Any Manchester United supporters in the home areas of stadium face ejection for inappropriate behaviour and this may result in further sanctions being taken by Manchester United Football Club.

ACCESS INFORMATION

We have been allocated 5 wheelchair bays for this match and disabled supporters should enter via Gate 5 as shown on the ticket.

Additional information can also be found on CAFÉ Football website: www.cafefootball.eu





ACCEPTABLE ITEMS

- Flags or banners upto 2m x 3m in size; without poles and subject to size, language and content. Fire regulations must be met.
Please note: no political messages
- Small bags (8x6x2 inches or A5) are permitted but will be subject to a thorough search.
- Mobile phones
- Small fold up umbrellas
- Food
- Clear plastic bottles of water 500ml or less – top to be removed

ALL RED ALL EQUAL

We are proud of our fantastic away support and thank you for making this trip to support the team.

Discriminatory behaviour which includes, shouting, chanting or actions such as racist, sectarian, homophobic, sexist or anti-disability behaviour is unacceptable.

If you witness incidents like these please get in contact with a steward as soon as you can and report your concerns, this will help us to act on them as quickly as possible.

KICK IT OUT

The 'Kick It Out' app provides news updates on the campaign's latest projects, but its most prominent feature is the 'Report It!' function which empowers people at all levels of the game to report incidents of discrimination. The Kick It Out football fans' guide to reporting abuse and discrimination can be found here or download the app.

POST-MATCH

We have been advised that away fans are normally requested to remain in their sets for a period of up to 30 minutes after the game. The decision re exact timings will be made by the police and stewards and will be communicated to fans via the PA system. We ask that you remain patient and work with the Club at this time.

FOREVER GREEN

Forever Green is Real Betis' environmental sustainability platform that joins efforts between football clubs, companies and entities from other sectors to use the football speaker to save the planet from the effects of climate change. Thanks to Forever Green, Real Betis is the most sustainable soccer club in LaLiga and the second most sustainable in Europe, according to a recent study by Brand Finance.

Real Betis in these more than two years of life of Forever Green has already added more than 100 actions, reached 75 countries, joined 60 organizations, companies and clubs and reached 195 media around the world. In addition, thanks to all the work done, the club has managed to save 3,500 tons of CO₂, which is equivalent to 21,500 trees planted.

During its participation in the last two seasons in the UEFA Europa League, Real Betis takes the opportunity to join the teams it faces to fight together against climate change.

PROHIBITED ITEMS

- Pyrotechnics, Smoke Bombs or Flares
- Flags containing political messages
- Flags above 2m x 3m
- Large bags
- Items that could be thrown– **specifically phone battery charging packs will not be allowed and will be confiscated**
- Alcohol
- Canned drinks
- Laptops
- Computer tablets
- Drink cartons
- Drinking glasses
- Glass bottles
- Solid containers / flasks
- Water in excess of 500ml
- Air horns
- Baby buggies / prams
- Image or sound recording devices
- Smoke or gas canisters
- Knives or weapons
- Large abgs or suitcases
- Large umbrellas
- Poles or sticks
- Lighters
- Large bodied cameras
- Tools
- Cigarettes/electronic cigarettes

Alcohol is banned within the away section of the stadium.

Please note the acceptable and prohibited items is not extensive and is subject to change. The final decision on what will or won't be allowed in to the stadium lies with Real Betis and the local police.



ADDITIONAL INFORMATION

Crime

Crime generally poses a low threat in Spain. Areas such as airports, train stations and public attractions have seen the most reports of bag-snatching and pick-pocketing and the risk of theft increases around public holidays and large gatherings. Street scammers employ tactics involving distracting the victim and diverting attention from a possible accomplice so please remain vigilant at all times.

Police

Travelers in need of assistance should contact their diplomatic mission in addition to security forces. Police officers are typically able to speak some foreign languages, including English.

HEALTH

Air Quality

Air pollution routinely exceeds recommended thresholds in some areas of Spain. Individuals with asthma or chronic cardiorespiratory conditions should consult with a healthcare provider and carry necessary medications. On days when air quality is particularly poor, affected individuals should take personal precautions to reduce respiratory stress.

Food/Water Safety

Drinking water is generally safe in Spain, however officials still recommend using only bottled, boiled, or otherwise purified water for drinking and cooking. Do not use ice cubes made from unpurified water sources. Eat only thoroughly cooked food served hot, or fruits and vegetables that you have cleaned and peeled; avoid salads. Consume only pasteurized milk and dairy products, or use powdered or canned milk and cured cheeses. Consider avoiding street vendors and unregulated food establishments.

RECOMMENDED IMMUNIZATIONS FOR TRAVEL TO SPAIN

Travelers should ensure that they have routine vaccination courses and boosters. You should discuss these with a health care professional prior to the trip. Routine vaccines include measles-mumps-rubella (MMR), diphtheria-tetanus-pertussis, varicella (chickenpox), polio, and annual flu vaccine. Travelers should consider obtaining COVID vaccination where available, even if the destination country does not require it.

MEDICAL FACILITIES

Medical facilities are generally of excellent quality, on a par with UK standards. However poor funding and recent budgetary constraints have meant medical care in public clinics, particularly in rural areas, could be limited.

ENTRY/EXIT

Entry Requirements:

Travelers can obtain specific information about visas and other entry-exit requirements at <https://www.gov.uk/foreign-travel-advice/spain/entry-requirements>

AIR TRAVEL

Airports in Spain are generally efficient and safe.

There are no specific security risks associated with air travel in Spain. The country has a number of international airports and is serviced by most major international carriers as well as many budget airlines. The national carrier is Iberia Airlines. Domestic carriers have a good safety record and are considered safe for use. Periodic labour strikes can lead to air travel disruptions.

LOCAL BUSES

Intercity buses are available between most major cities. Intercity buses in Spain have a good safety record.

Petty theft and other criminal activities pose a low threat to travellers.

City buses are available in most urban centres.

MARITIME SERVICES

Maritime services are readily available and safe in Spain.

MASS TRANSIT OPTIONS IN SPAIN

Metro:

Metro systems in major cities in Spain are modern, well maintained, clean, and generally safe. Services are available 0600 to 0130.

Taxi:

Taxis are readily available in most major cities in Spain. Traffic accidents involving taxis are rare, and crime on taxis poses a low threat to travellers. Taxis arranged in advance by upscale hotels or trusted business associates are generally safer than those hailed on the street.

Ride-sharing services or vehicles ordered through online apps are available in most major cities in Spain.

Train Travel:

Spain has an extensive intercity passenger rail network. Rail travel is available between almost all major cities and many smaller cities and towns. High-speed rail services are available between many major cities. Commuter rail services are available in most major cities. Trains in Spain generally run on time. Trains in Spain have a good recent safety record. Derailments and rail accidents involving passenger trains rarely occur. Incidents of petty theft are uncommon on trains in Spain.

International Rail Travel:

Spain has international rail connections with France and Portugal.

Vehicles and Roads:

Road safety conditions in Spain are generally good. Traffic in Spain drives on the right. Roads in cities and rural areas are generally paved. Serious traffic accidents are rare. Criminals sometimes steal from parked vehicles. Foreigners planning to drive in Spain must have a valid driver's license or an International Driving Permit (IDP) depending on their nationality. Car rentals are available in most major cities.

International Road Travel:

Spain has international road connections with multiple countries.

IF YOU ARE ARRESTED

You can contact the British Consulate and request consular assistance if you are arrested, however they cannot get you out of prison, represent you in court or pay your bills.

MINIMISE THE RISK

- Consider the impact of wearing Club colours when not inside the stadium
- It is mandatory to carry Photo identification. Police conduct checks and want to see originals.
- Carry a note of the address of your hotel, it can help people give you directions and ensure that taxi drivers know where you want to go.
- Keep the number of valuables you carry to a minimum - passport, a credit card, your phone and some money
- Keep valuables/cash out of sight, especially in crowded areas, tourist spots, and public transport, where pickpockets and bag snatchers operate. Only carry what you need, leave spare cash and valuables in hotel safety deposits.
- Change money at a bank, hotel, or in exchange kiosks – NOT on the street
- Carry the contact number for your travel insurer at all times.
- Carry the address and telephone number of the British Consulate so you can call for help.
- Leave a photocopy of your passport and other documents safe in your hotel in case you lose the originals.
- Do not carry weapons of any sort, you may get you arrested.
- Be alert to the possibility of street crime and petty theft as foreigners may appear to be lucrative targets. Where possible, avoid walking alone late at night in dark or poorly lit streets.
- Do not leave drinks or food unattended as they could be spiked.
- Beware of accepting drinks from casual acquaintances.
- Do not drink in the streets, you can be arrested for doing so.
- Do not leave bags unattended at any time.



WE WISH YOU A SAFE JOURNEY AND LOOK FORWARD TO SEEING YOU IN SEVILLE.