

# **AWAY SUPPORTERS GUIDE**

EUROPA LEAGUE KNOCKOUT ROUND PLAY OFF







DATE: THURSDAY 16<sup>TH</sup> FEBRUARY 2022 KICK OFF TIME: 17:45 (GMT) / 18:45 (LOCAL TIME) LOCATION: SPOTIFY CAMP NOU, BARCELONA, SPAIN



#### **OVERVIEW OF SPAIN**

Spain has a population of 46.7m and is located in southwestern Europe. It occupies about 85 percent of the Iberian Peninsula, which it shares with its smaller neighbour Portugal. Spain's location at the crossroads of the Atlantic and the Mediterranean, Europe and Africa, has made it a key political and cultural bridge across five continents. Through exploration and conquest, Spain became a world power in the 16th century, and maintained a vast overseas empire until the 19th century.

Its modern history was marked by the bitter civil war of 1936-39, and the ensuing decades-long dictatorship of Francisco Franco. Since General Franco's death in 1975, Spain has made the transition to democracy, and built a modern economy.

The country's 17 regions have their own directly-elected authorities, but separatism remains a live issue in wealthy Catalonia in the north-east.

Spanish art, music, literature and cuisine have been influential worldwide, particularly in Western Europe and the Americas. As a reflection of its large cultural wealth, Spain has the world's fourth-largest number of World Heritage Sites (49) and is the world's second-most visited country.

#### **OVERVIEW OF BARCELONA**

Barcelona is the capital of Catalunya, a historical region of Spain and it is the second-most densely populated city in Spain, after Madrid. It is best known for its football team and the brilliant architecture. The city itself was founded by the Romans who set up a colony called Barcino at the end of the 1st century BC.

Barcelona won the 1999 RIBA Royal Gold Medal for its architecture, the first time that the winner has been a city rather than an individual architect.

The Barri Gòtic (Catalan for "Gothic Quarter") is the centre of the old city of Barcelona. Many of the buildings date from medieval times, some from as far back as the Roman settlement of Barcelona. One of the things making Barcelona so significant is that it's home to 9 UNESCO World Heritage Sites.

Seven of those sites are the work of architect Antoni Gaudí. His best-known work is the immense but still unfinished church of the Sagrada Família, which has been under construction since 1882 and is still financed by private donations.

The proud Catalan identity of Barcelona is reflected throughout the city, right down to the naming of the streets and the language taught in schools. After years of repression under General Franco, the city reclaimed its Catalonian identity in 1975. Today, 80% of the population can speak Catalan, with almost half speaking it as a first language.

#### **OUR OPPOSITION**

Full name: Futbol Club Barcelona
Nickname(s): Barça or Blaugrana

Founded: 1899

**Ground:** Spotify Camp Nou

Capacity: 99,354

(for this game capacity around 94,000

due to redevelopment work)

President: Joan Laporta Head Coach: Xavi Hernandez

League: La Liga

Website: www.fcbarcelona.com/en/

#### **LANGUAGE**

Spanish

#### **CONTACTS AND COMMUNICATION**

**United Kingdom - Embassy** 

**Torre Espacio** 

Paseo de la Castellana 259D

28046 Madrid

Phone: +34-91-714-6300

Fax: +34-91-714-6301

gov.uk/madrid

# **EMERGENCY SERVICES**

Pan-European Emergency Number: 112
Police 091 (national) | 092 (municipal)
Fire 080
Ambulance 061
Country Code 34

#### **CURRENCY**

Euro

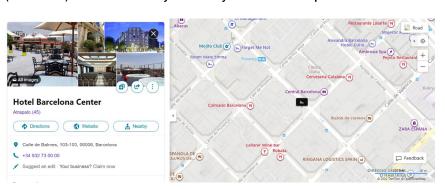


Inside the ticket collection point.

# MATCH TICKET COLLECTION POINT

Match tickets should be collected from the Barcelona Center Hotel, which was used by for our game here in 2019. The access to the ticket collection point is via a separate entrance to the main hotel and this will also be the exit. The entrance is on Calle De Mallorca.

The collection desks will operate from 10.00 - 21.00 on Wednesday 15 February and 09:00 - 19.30 on matchday, Thursday 16 February (local times). Please arrive early to collect your ticket where possible.



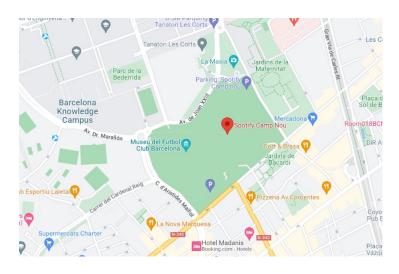
Entrance from the street



Supporters will climb a small fight of stairs upon entrance and will be guided to the room that will be used. They will enter the room via the door shown and then join a queue made up of chairs to enable the supporters to sit down whilst waiting in the queue.

# **GETTING TO THE STADIUM**

Spotify Camp Nou, C. d'Arístides Maillol, 12, 08028 Barcelona, Spain



# SUGGESTED MEETING POINT

There is no official fan zone in Barcelona though visiting fans usually congregate around the popular areas of Catalunya Square and Las Ramblas in the city centre.

# **ARRIVAL AT STADIUM**

The local police have advised that all supporters arrive at the stadium from 4:45pm (local time), as the security checks at the entrance may take some time. Anyone not in the stadium by 6pm (local time) may be delayed in entering the stadium in time for kick-off.

# **BY METRO**

The Metro lines that services the Nou Camp are Line 3 (green) or Line 5 (blue), Metro stop Palau Reial or Maria Cristina. Line 9 (orange) is a direct line to the Nou Camp from Barcelona Airport.

# **BY TAXI**

Local taxis are easily identified - they are black and yellow. The cost from the city centre to the Nou Camp is approximately €15-20.

# **BY BUS**

There is a city bus service available, however, Metro or taxis are much quicker and easier.

# **BE WARY**

Supporters should be wary of pickpockets in the Metrostations and city centre. We have been informed that organised gangs of pickpockets specifically target tourists in these areas.







#### **ACCESSING THE STADIUM**

Match Tickets: We have been allocated 4,255 tickets for this match. Only supporters with a valid match ticket will be admitted. Those with damaged or forged tickets, or people who have lost or had their ticket stolen will not be allowed access. Entry in to the stadium can be slow. There will be ticket checks and searches by the local stewards and police both in advance and entering the stadium. All supporters must have photo ID (passport) with them in order to gain entry to the stadium.

Tickets are not transferable and cannot be used by any other supporter. Duplicate tickets will not be issued. Take care of your match ticket at all times.

Row numbers are clearly marked, please ensure that you sit in the seat that has been allocated to you.

Stadium Access: Manchester United fans are located in blocks 522 – 536 in Tier 3 (level 5) South East Stand. Entry is via Gate 21. Entry will be from the street which will be closed off to traffic. This is a one way street, the Carter de la Maternitat, that runs from South to the North of the stadium. This is the only entrance that away supporters will be able to access to get to their turnstiles.



Turnstiles open 2 hours before kick off at 16:45hrs (local time) and supporters are advised to arrive early for ticket and security checks prior to entering the stadium.



The **photograph above** outlines what the GA away supporter reception area will look like. The white banner is above the entrance gate and there is a line of full height turnstiles that spectators will have to pass through before arriving in the reception area.

There will be a visual ticket inspection before supporters pass through these turnstiles. Once inside the reception area there are 25 screening lanes for supporters to pass through and there will also be detection dogs in this area.

Once through the screening lane spectators will turn right and access the temporary bridge that is shown on the left of the picture. There will be home supporters passing underneath this bridge. They will then access the ramps and stairs up to the away seating area scanning their tickets at the turnstiles before doing so.

It is worth noting that we have been informed that random ID checks will be made during this process with passports checked to ensure that the name on the ticket corresponds to the person entering with the ticket.

In addition, any supporter with mobility issues who requires the use of an elevator should approach a steward in this area and the use of the elevator will be facilitated.

Local Police have stated that supporters will not be allowed in the stadium if:

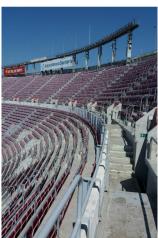
- You do not have a valid match ticket
- You have been prohibited from attending sports events in the past
- · You are visibly drunk or under the effect of narcotics
- · You are found to be carrying prohibited items

The use of pyrotechnics, flares and smoke bombs is strictly prohibited and anyone found in possession of or being associated to these items faces arrest.



There will be some Plexiglas and netting in place for this match and views from the away section are shown below:





Any Manchester United supporters in the home areas of stadium face ejection for inappropriate behaviour and this may result in further sanctions being taken by Manchester United Football Club.

#### **MATCH PROGRAMME**

There will not be a match programme on sale for visiting supporters

# **SMOKING**

Smoking is not allowed within the stadium bowl.

# **FOOD AND DRINK**

There are a small number of refreshment outlets available inside the stadium. Payment is available by card only (contactless is available).

# **LUGGAGE**

There is no luggage drop off facility available. Souvenirs or any other items made from glass or porcelain will not be permitted into the stadium.

# **TOILETS**

There is a good number of male and female toilets available in the away concourse.

#### **ACCESS INFORMATION**

We have been allocated wheelchair bays for this match and they are located in the South Stand alongside home disabled supporters. Disabled supporters should enter via Gate 19 as shown on the ticket, however if you are accessing from the North of the Stadium we have been informed that Gate 2 can also be used. From Gate 19, once entered supporters then go down a ramp to entrance 62 where they will access the stadium before entering the wheelchair platform.

There are disabled toilets and kiosks in this area.





Access Gate 19



Ramp down to Entrance 62



Additional information can also be found on CAFÉ Football website: www.cafefootball.eu



#### **ACCEPTABLE ITEMS**

- Flags or banners upto 2m x 3m in size; without poles and subject to size, language and content. Fire regulations must be met.
   Please note: no political messages
- Small bags (8x6x2 inches or A5) are permitted but will be subject to a thorough search.
- · Mobile phones
- Small fold up umbrellas
- Food
- Clear plastic bottles of water 500ml or less top to be removed

# **ALL RED ALL EQUAL**

We are proud of our fantastic away support and thank you for making this trip to support the team.

Discriminatory behaviour which includes, shouting, chanting or actions such as racist, sectarian, homophobic, sexist or anti-disability behaviour is unacceptable.

If you witness incidents like these please get in contact with a steward as soon as you can and report your concerns, this will help us to act on them as quickly as possible.

# **KICK IT OUT**

The 'Kick It Out' app provides news updates on the campaign's latest projects, but its most prominent feature is the 'Report It!' function which empowers people at all levels of the game to report incidents of discrimination. The Kick It Out football fans' guide to reporting abuse and discrimination can be found here or download the app.

# POST-MATCH

We have been advised that away fans are normally requested to remain in their sets for a period of up to 30 minutes after the game. The decision re exact timings will be made by the police and stewards and will be communicated to fans via the PA system. We ask that you remain patient and work with the Club at this time.

#### **PROHIBITED ITEMS**

- · Pyrotechnics, Smoke Bombs or Flares
- Flags containing political messages
- Flags above 2m x 3m
- · Large bags
- Items that could be thrown– specifically phone battery charging packs will not be allowed and will be confiscated
- Alcohol
- Canned drinks
- Laptops
- Computer tablets
- · Drink cartons
- Drinking glasses
- Glass bottles
- Solid containers / flasks
- Water in excess of 500ml
- Air horns
- Baby buggies / prams
- · Image or sound recording devices
- Smoke or gas canisters
- · Knives or weapons
- · Large abgs or suitcases
- Large umbrellas
- · Poles or sticks
- Lighters
- Large bodied cameras
- Tools
- · Cigarettes/electronic cigarettes

Alcohol is banned within the away section of the stadium.

Please note the acceptable and prohibited items is not extensive and is subject to change. The final decision on what will or won't be allowed in to the stadium lies with R eal Sociedad and the local police.



#### **ADDITIONAL INFORMATION**

#### Crime

Crime generally poses a low threat in Spain. Areas such as airports, train stations and public attractions have seen the most reports of bag-snatching and pick-pocketing and the risk of theft increases around public hooidays and large gatherings. Street scammers employ tactics involving distracting the victim and divertin attention from a possible accomplice so please remain vigilant at all times.

#### **Police**

Travelers in need of assistance should contact their diplomatic mission in addition to security forces. Police officers are typically able to speak some foreign languages, including English.

#### **HEALTH**

#### Air Quality

Air pollution routinely exceeds recommended thresholds in some areas of Spain. Individuals with asthma or chronic cardiorespiratory conditions should consult with a healthcare provider and carry necessary medications. On days when air quality is particularly poor, affected individuals should take personal precautions to reduce respiratory stress.

# Food/Water Safety

Drinking water is generally safe in Spain, however officials still recommend using only bottled, boiled, or otherwise purified water for drinking and cooking. Do not use ice cubes made from unpurified water sources. Eat only thoroughly cooked food served hot, or fruits and vegetables that you have cleaned and peeled; avoid salads. Consume only pasteurized milk and dairy products, or use powdered or canned milk and cured cheeses. Consider avoiding street vendors and unregulated food establishments.

# RECOMMENDED IMMUNIZATIONS FOR TRAVEL TO SPAIN

Travelers should ensure that they have routine vaccination courses and boosters. You should discuss these with a health care professional prior to the trip. Routine vaccines include measles-mumps-rubella (MMR), diphtheria-tetanus-pertussis, varicella (chickenpox), polio, and annual flu vaccine. Travelers should consider obtaining COVID vaccination where available, even if the destination country does not require it.

#### **MEDICAL FACILITIES**

Medical facilities are generally of excellent quality, on a par with UK standards. However poor funding and recent budgetary constraints have meant medical care in public clinics, particularly in rural areas, could be limited.

# **ENTRY/EXIT**

# **Entry Requirements:**

Travelers can obtain specific information about visas and other entry-exit requirements at https://www.gov.uk/foreign-travel-advice/spain/entry-requirements



#### **AIR TRAVEL**

Airports in Spain are generally efficient and safe.

There are no specific security risks associated with air travel in Spain. The country has a number of international airports and is serviced by most major international carriers as well as many budget airlines. The national carrier is Iberia Airlines. Domestic carriers have a good safety record and are considered safe for use. Periodic labour strikes can lead to air travel disruptions.

#### **LOCAL BUSES**

Intercity buses are available between most major cities. Intercity buses in Spain have a good safety record.

Petty theft and other criminal activities pose a low threat to travellers.

City buses are available in most urban centres.

# **MARITIME SERVICES**

Maritime services are readily available and safe in Spain.

#### MASS TRANSIT OPTIONS IN SPAIN

#### Metro:

Metro systems in major cities in Spain are modern, well maintained, clean, and generally safe. Services are available 0600 to 0130.

# Taxi:

Taxis are readily available in most major cities in Spain. Traffic accidents involving taxis are rare, and crime on taxis poses a low threat to travellers. Taxis arranged in advance by upscale hotels or trusted business associates are generally safer than those hailed on the street.

Ride-sharing services or vehicles ordered through online apps are available in most major cities in Spain.

# Train Travel:

Spain has an extensive intercity passenger rail network. Rail travel is available between almost all major cities and many smaller cities and towns. High-speed rail services are available between many major cities. Commuter rail services are available in most major cities. Trains in Spain generally run on time. Trains in Spain have a good recent safety record. Derailments and rail accidents involving passenger trains rarely occur. Incidents of petty theft are uncommon on trains in Spain.

#### International Rail Travel:

Spain has international rail connections with France and Portugal.

#### Vehicles and Roads:

Road safety conditions in Spain are generally good. Traffic in Spain drives on the right. Roads in cities and rural areas are generally paved. Serious traffic accidents are rare. Criminals sometimes steal from parked vehicles. Foreigners planning to drive in Spain must have a valid driver's license or an International Driving Permit (IDP) depending on their nationality. Car rentals are available in most major cities.

#### International Road Travel:

Spain has international road connections with multiple countries.

#### **IF YOU ARE ARRESTED**

You can contact the British Consulate and request consular assistance if you are arrested, however they cannot get you out of prison, represent you in court or pay your bills.

#### **MINIMISE THE RISK**

- Consider the impact of wearing Club colours when not inside the stadium
- It is mandatory to carry Photo identification. Police conduct checks and want to see originals.
- Carry a note of the address of your hotel, it can help people give you directions and ensure that taxi drivers know where you want to go.
- Keep the number of valuables you carry to a minimum passport, a credit card, your phone and some money
- Keep valuables/cash out of sight, especially in crowded areas, tourist spots, and public transport, where pickpockets and bag snatchers operate. Only carry what you need, leave spare cash and valuables in hotel safety deposits.
- Change money at a bank, hotel, or in exchange kiosks NOT on the street
- Carry the contact number for your travel insurer at all times.
- Carry the address and telephone number of the British Consulate so you can call for help.
- Leave a photocopy of your passport and other documents safe in your hotel in case you lose the originals.
- Do not carry weapons of any sort, you may get you arrested.
- Be alert to the possibility of street crime and petty theft as foreigners may appear to be lucrative targets. Where possible, avoid walking alone late at night in dark or poorly lit streets.
- Do not leave drinks or food unattended as they could be spiked.
- Beware of accepting drinks from casual acquaintances.
- Do not drink in the streets, you can be arrested for doing so.
- Do not leave bags unattended at any time.







WE WISH YOU A SAFE JOURNEY AND LOOK FORWARD TO SEEING YOU IN BARCELONA.