The purpose of this Code of Conduct is to reduce the risk of COVID-19 being spread when fans attend Old Trafford. It is everyone's responsibility to protect themselves and others. Remember to always act in ways which reduce the risk of exposure and transmission of the virus.

This Code of Conduct must be read and adhered to by everyone attending matches played at Old Trafford until further notice. It applies in addition to the relevant Terms and Conditions, Club

Sanctions and Ground Regulations which are all available to view at manutd.com/terms.

Please be aware that government and local authority policy may change throughout the season, potentially at short notice. Supporters planning to attend should always follow the latest requirements and advice. In turn, this Code of Conduct may be updated at any time as the situation changes and should be read each time you plan to visit Old Trafford.

Should you attend?

- 1. You should not attend matches being played at Old Trafford if applicable government guidance prevents you doing so. For example, because you have been asked to self-isolate by NHS Test and Trace; are required to isolate after travel; or because you are displaying any COVID-19 symptoms (a high temperature, new and persistent cough, or a loss of/change in sense of taste or smell), even if these symptoms are mild.
- 2. Everyone must consider their health, age, and clinical vulnerability before deciding to attend. Visit nhs.uk for guidance.
- 3. If you cannot attend for the reasons set out above please see <u>manutd.com</u> on how to forward your ticket.

General

- 4. While many COVID-19 restrictions have been lifted, please be respectful of others and responsible in your behaviour. Inconsiderate, reckless or anti-social behaviour by anyone visiting Old Trafford will not be tolerated.
- 5. Please respect those working at Old Trafford. You must always follow signage and instructions issued by our staff. If you have any concerns please contact your nearest steward or matchday host.
- 6. We encourage everyone to use lateral flow tests to test themselves for Covid-19 before they attend Old Trafford. Visit gov.uk to order kits to your front door or to find a collection location
- 7. All fans are encouraged to download the NHS COVID-19 app and check-in at the stadium. This will help to reduce the spread of the virus and protect other fans.
- 8. Please continue to wear a face covering while at Old Trafford if you can. Although the legal requirement to wear a face covering in England ended on 19 July, the government recommends that people continue to wear a face covering in crowded and enclosed spaces.
- 9. If you feel unwell, particularly with a cough or temperature, contact your nearest steward or matchday host immediately.
- 10. Maintain good hand hygiene and avoid touching your face whenever possible. There will be sanitiser dispensers provided. If you touch any common areas (for example handrails) please sanitise your hands immediately.
- 11. Observe good respiratory etiquette at all time cover your mouth to cough or sneeze.
- 12. All payments at the stadium will be cashless and contactless.
- 13. Please avoid dwelling in concourse areas to help to reduce any congestion.

Arrival at the Stadium

- 14. Please give plenty of time for the journey to Old Trafford to ensure early arrival and to avoid queues.
- 15. ID checks may be conducted on arrival.

Thank you in advance for your co-operation.