

# **TERMS AND CONDITIONS**

### **UNITED FOR A HIGH FIVE - PRIZE DRAWS**

### **General Terms**

- 1. The Manchester United Foundation (the "**Promoter**") (whose registered office is 26 Sir Matt Busby Way, Old Trafford, Manchester, M16 0RA) is the promoter of the **UNITED FOR A HIGH FIVE PRIZE DRAWS** (the "**Prize Draws**").
- 2. By entering a Prize Draw entrants agree to be bound by these terms and conditions ("**Conditions**") and confirm that all information submitted is true, accurate and complete. The Promoter reserves the right to verify the eligibility of any and all entrants and may, in its sole discretion, disqualify any entrant that fails to satisfy the eligibility requirements. Entrants shall at all times act in good faith towards the Promoter and the Prize Draws
- 3. Employees of the Promoter or Manchester United Football Club Limited or any of their associated companies or subsidiaries (and their families) are excluded from entering any of the Prize Draws.

#### How to enter

- Entries into the Prize Draws can be made by either: (i) texting UNITED5 OR UNITED10 to shortcode 70007; or (ii) by making a donation on the Manchester United Foundation's Virgin Money Giving page: <u>https://bit.ly/3eEzY01</u>
- 5. Terms and conditions relating to the text to donate donations are located here: <u>https://bit.ly/36MaV8C</u>

After making a text to donate donation, entrants will receive a free bounce-back message informing them that a voluntary donation will be taken 60 minutes after the entry text was received unless, they reply with the word CANCEL to 70007 before the 60 minutes has passed. Opting out of the voluntary donation will not affect entry into a Prize Draw. For the avoidance of any doubt, the entry will still be submitted into the applicable Prize Draw provided the entry is in accordance with the rest of these Conditions.

- 6. There may be applicable charges to the text donation based on an entrant's service provider rates please check with your service provider.
- 7. We recommend checking your text before submission (to ensure the keyword is spelt accurately) and checking that you are sending this to the correct number because incorrect texts may still be charged by the network provider but may not be entered into the relevant Prize Draw.
- 8. The Prize Draws are open to all residents of the UK (except that the text to donate service to enter the prize draws does not include Channel Islands or Isle of Man mobile networks).
- 9. The Prize Draws are open to entrants aged 18 years or over at the date of entry. The Promoter may request proof of age, identity and eligibility.

10. As set out in paragraph 4, there are two ways to enter a Prize Draw. Entrants can enter using one or both of the two possible entry routes but entries are limited to six (6) entries per entry method and are therefore limited to a maximum number of twelve (12) entries per person per Prize Draw. In the event that a person makes more than 12 donations via either of the two methods, the donation(s) will still be processed but any donations above twelve (12) in number from the same person for the same Prize Draw will be excluded and will not entered.

# The Prize Draws

- 11. There will be five Prize Draws as set out in the table below. Donations must be made during each Opening and Closing Time window (as per the table below) in order to be entered into that particular Prize Draw. Entrants can enter all five Prize Draws if they wish. As a couple of worked examples:
  - If someone makes a text donation at 09.30 BST on Monday 1 June they will be entered into the Prize Draw 1 (but no other Prize Draws).
  - If someone makes a text donation at 15.00 on Tuesday 2 June they will be entered into the Prize Draw 2. If the same person makes a donation on the Manchester United Foundation's Virgin Money Giving page at 07.00 BST on Friday 5 June they will be entered into Prize Draw 4.
- 12. Any entries received after the Closing Time for any particular Prize Draw will not be eligible for entry into that Prize Draw.

	Opening Time	Closing Time	Prize(s). Please note that there are additional terms which apply to each of these Prizes set out below
Prize Draw 1	09.00 BST on Monday 1 June 2020	08.59 BST on Tuesday 2 June 2020	A virtual hangout with Manchester United first team captain Harry Maguire and Manchester United season 19/20 football shirt signed by Harry (the "Day One Prize")
Prize Draw 2	09.00 BST on Tuesday 2 June 2020	08.59 BST on Wednesday 3 June 2020	The opportunity for the winner of this Prize and two guests to have a team and be joined by an MUFC Legend at a Golf day with Ryan Giggs (the " <b>Day</b> <b>Two Prize</b> ")
Prize Draw 3	09.00 BST on Wednesday 3 June 2020	08.59 BST on Thursday 4 June 2020	A mascot experience at a football game at the Old Trafford football stadium including

			match day VIP Hospitality (the " <b>Day</b> <b>Three Prize</b> ").
Prize Draw 4	09.00 BST on Thursday 4 June 2020	08.59 BST on Friday 5 June 2020	A limited edition Player TAG Heuer watch (the " <b>Day</b> <b>Four Prize</b> ").
Prize Draw 5	09.00 BST on Friday 5 June 2020	08.59 BST on Saturday 6 June 2020	A VIP match day Hospitality experience for two (one for the winner and one for the guest) at the Old Trafford football stadium during football season 20/21 or football season 21/22. The experience will include dining with a Club Ambassador and one overnight stay at a Manchester Hotel (selected by the Promoter in its absolute discretion) with dinner for two on one night (subject to the restrictions set out below) (the " <b>Day</b> <b>Five Prize</b> ").

- 13. The date and time of entry is based on UK time (BST) and determined by the Promoter in its absolute discretion in accordance with the data available to the Promoter regrading when the entry has been received and recorded on the relevant database. We accept no responsibility for any late, lost delayed or misdirected entries, regardless of cause or fault.
- 14. The Promoter will select one winner for each Prize Draw as soon as reasonably practicable following each Closing Time.

## Terms applicable to the Prizes

- 15. The date and time of the Day One Prize will be confirmed by the Promoter with the winner of Prize Draw 1. In the event that the parties cannot pick a mutually convenient date and time, the Promoter will make the final decision.
- 16. The date and time of the Day Two Prize cannot be confirmed at the date of entry and will only be confirmed once the Promoter is able to organise this activity in accordance with UK Government guidelines.
- 17. The Winner of the Day Three Prize will be able to nominate a mascot to attend a Manchester United home game during either football season 20/21 or football season 21/22. The person nominated to be the mascot must be between the age of

7 and 13 on the date of the match. The mascot nominated must have the express prior permission of their parent, guardian or carer in order to be the mascot. A parent, guardian or carer of the nominated mascot must also attend the specified game and must comply with any policies, procedures, terms, conditions and reasonable requirements of the Promoter or Manchester United Football Club which apply to use of the facilities at Old Trafford and/or attendance at the match. If the requirements of this paragraph are not met, the person nominated cannot be the mascot and the Promoter may select another person to win this part of the Day Three Prize.

- 18. The Promoter will decide in its absolute discretion the role of the mascot at the specified match and the Promoter gives no guarantee as to which football team or football player the mascot may be assigned to at the match. The Promoter will not enter into any correspondence as to which football team or football player the mascot may be assigned to at the match.
- 19. Any ancillary costs and expenses associated with the Day Three Prize, such as subsistence, travel, hospitality or accommodation will not be provided by the Promoter and must be borne by the winner of Prize Draw 3.
- 20. The Promoter cannot confirm the date and time of the match the mascot will attend or the date and time of the match for the use of VIP hospitality as part of the Day Three Prize. The Promoter will confirm the date or dates with the winner of Prize Draw 3 as soon as it is able to in accordance with UK Government guidance.
- 21. The winner of Prize Draw 3 will be required to comply with the Matchday VIP Hospitality ticket Terms and Conditions (available on request from Ticketing & Membership Services and at <u>http://www.manutd.com/termsandconditions</u>) which apply to the use of VIP hospitality facilities at the Old Trafford stadium and any other policies or procedures of Manchester United Football Club.
- 22. The Day Five Prize does not include any travel and, any ancillary costs and expenses associated with the Day Five Prize, such as subsistence, will not be provided by The Promoter and must be borne by the winner of this prize. The winner of the Day Five Prize will be required to comply with the Matchday VIP Hospitality ticket Terms and Conditions (available on request from Ticketing & Membership Services and at <a href="http://www.manutd.com/termsandconditions">http://www.manutd.com/termsandconditions</a>) which apply to the use of VIP hospitality facilities at the Old Trafford stadium and any other policies or procedures of Manchester United Football Club.
- 23. The Promoter cannot confirm the date and time of the match for the use of VIP hospitality as part of the Day Five Prize. The Promoter will confirm the date or dates with the winner of Prize Draw 5 as soon as it is able to in accordance with UK Government guidance.
- 24. Dinner for two at specified hotel in Manchester including drinks where applicable up to £100 as part of Day Five prize.
- 25. The Promoter reserves the right to substitute any Prize with another of a similar nature at any time.
- 26. The Prizes are non-transferable and there is no cash alternative.
- 27. The prize descriptions are provided without a warranty of any kind. In no event shall the Promoter be liable for any claim demand or damages caused to an entrant by reason of a description of the prize being inaccurate, incomplete, or for the prize being otherwise in any way different to the entrant's expectations.
- 28. The Promoter cannot accept any responsibility whatsoever for any technical failure or malfunction or any other problem with any telephone network or line, system,

server, provider or otherwise which may result in any text not being properly received and submitted into any Prize Draw.

## The Winners

- 29. There will be five winners in total in connection with the United for a High Five Prize Draws. There will be one winner for each Prize Draw. Each winner of each Prize Draw will be the first person selected at random from all valid entries received on or before each Closing Time (each a "Winner" and together the "Winners"). The Winners will receive the specific Prize associated with the Prize Draw they have entered and won.
- 30. Only the Winners will receive notification from the Promoter. The Winners will be notified by email or telephone as soon as practicable after the Closing Times. The Promoter will be in touch with the Winners to organise the Prizes.
- 31. The Winners will be required to give their consent to the Winner's name and country to be disclosed to any person requesting that the Promoter confirms the identity of the Winners and, for promotional purposes. The Winners can raise concerns regarding this paragraph with the Promoter.
- 32. If the Promoter cannot successfully contact a Winner within a reasonable length of time, or if a Winner is unable or unwilling to accept a Prize, or if a Winner does not meet the eligibility requirements, subsequent draws will take place until a new winner is found who is able, willing and eligible to accept the relevant Prize and provide the necessary consents. This new winner shall be deemed to be a Winner for the purposes of these Conditions.
- 33. Subject to paragraphs 30 and 31 above, details of the Winner will be made available to the public upon request from Manchester United Foundation, 26 Sir Matt Busby Way, Old Trafford, Manchester M16 0RA two weeks after the Closing Date (subject to data protection legislation).

# General

- 34. The Promoter reserves the right to cancel or amend the Prize Draw or these Conditions without notice when reasonably necessary for the purpose of administering the Prize Draw.
- 35. The Prize Draw, together with these Conditions, is governed by the laws of England and Wales and shall be subject to the exclusive jurisdiction of the English courts.

#### How we use your personal information

36. Your privacy is important to us at the Manchester United Foundation. Please read our privacy statement (<u>https://www.mufoundation.org/en/Privacy%20Policy</u>) which sets out how we use and protect any information that you give to us.

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